CURRICULUM VITAE

PROFESSIONAL CERTIFICATIONS

- **NWFA** – Certified Wood Flooring Inspector, Installer, & Sales Advisor
- **ITS** – Advanced Hardwood, Laminate, Resilient/LVT, Carpet, & Moisture Testing Inspector
- **FCITS** – Certified Master Inspector, Hard Surface & Carpet Inspector
- **IICRC** – Senior Carpet, Wood/Laminate & Subfloor Inspector
- **NALFA** – Certified Laminate Flooring Inspector
- **Stone Forensics** – Certified Stone & Tile Inspector
- **CTEF** – Trained Ceramic Tile Inspector
- **WoolSafe Academy** – Certified Carpet Inspector
- **NOFMA** – Hardwood Inspection School Graduate
- **IAWFP** – Certified Wood Flooring Inspector
- **CFI** – Master Installer & Technical Inspector

Full list of 30+ certifications on pages 2-3

EDUCATION

- **M.S., Industrial Administration**
  Krannert School of Management, Purdue University, 1986
- **B.S., Biological Sciences**
  University of Rochester, Distinction in Research, 1983

FloorWorks Inspection Services

ANDREW F. FRONCZEK

Owner & Principal Consultant — FloorWorks Inspection Services

216.465.7644 | mail@fronczek.com | 36230 Fawn Hill Place, Willoughby, Ohio 44094
floorworksinspectionservices.com

PROFILE OVERVIEW

Andrew Fronczek is the founder and principal consultant of FloorWorks Inspection Services, providing objective, analytical, and ethical inspections, consulting, and testing services for all flooring products and their maintenance since 1995. With more than 45 years of hands-on experience spanning installation, repair, and forensic inspection, Andrew serves manufacturers, distributors, retailers, installation professionals, attorneys, architects, designers, insurance companies, general contractors, and consumers nationwide. He holds over 30 professional certifications spanning hardwood, laminate, resilient/LVT, carpet, ceramic/stone, and concrete-moisture-testing disciplines, and is a nationally recognized industry educator, author, and association leader.

PROFESSIONAL EXPERIENCE

Owner / Inspector / Consultant

FloorWorks Inspection Services — Willoughby, OH | June 1995 – Present

- Provides objective, analytical, and ethical inspections, consulting services, and testing for all flooring products and their maintenance.
- Consults on hardwood flooring (solid and engineered), carpet, laminate, ceramic & stone tile, vinyl tile & sheet flooring, and rubber tile & sheet flooring for manufacturers, distributors, retailers, installation professionals, attorneys, architects, designers, insurance companies, general contractors, cleaners, and consumers/end users.
- Performs moisture testing and corrective flooring services – ASTM F2170 In-Situ Relative Humidity in Concrete Floor Slabs and ASTM F1869 Concrete Moisture Vapor Emissions (MVER); hardwood board touch-up and replacement; ceramic/stone tile replacement; and carpet repairs including spot cleaning, spot dying, micro-shearing, and pile lifting.

Owner / Installer

FloorWorks Installation & Repair Services | January 1992 – June 1995

- Coordinated all operational and managerial functions of a floorcovering business marketed primarily toward commercial and institutional facilities, offering specialized installation and repair services for carpet, ceramic, hardwood, and vinyl flooring.
- Co-founded Inspector Training Services, providing certification courses in carpet, hardwood, laminate, resilient (LVT & sheet goods), and moisture-testing inspection, with hands-on training covering manufacturing defects, installation-related issues, maintenance, and end-user problems.

Installer (Part-Time)

Suburban Carpet & Flooring Installations | June 1978 – June 1988

- Family floorcovering business performing installation and repair services for carpet, ceramic, hardwood, and vinyl tile flooring.

AWARDS & PUBLICATIONS

- 2019 NWFA Vanguard Service Award – view recognition
- "The Need to Understand The Flooring Installation System," Hardwood Floors Magazine, Oct/Nov 2020 – read article

ORGANIZATIONS & AFFILIATIONS

- Inspector Training Services – Co-Owner, Technical Director & Instructor
- National Institute of Certified Floorcovering Inspectors (NICFI) – Board Member & National Treasurer (2010-2026)
- National Wood Flooring Association (NWFA) – Inspector Certification & Report Review/Hearing Committees
- National Tile Contractors Association (NTCA) – Member
- ASTM Committee F06 – Member (Resilient Floor Coverings)
- Flooring Inspectors Educational Guild – Board Member
- Home Builders Association of Greater Cleveland – Member
- Certified Carpet Inspectors Association (CCIA) – Member
- Institute of Inspection, Cleaning, and Restoration (IICRC) – Member
- International Certified Floorcovering Installers Association (CFI) – Member

CERTIFICATIONS & ADVANCED TRAINING

- NWFA Certified Wood Flooring Inspector (CP 217307), National Wood Flooring Association.
- NWFA Certified Wood Flooring Installer (CP 48), National Wood Flooring Association.
- NWFA Certified Sales Advisor (SC 27), National Wood Flooring Association.
- ITS Advanced Hardwood Flooring Inspector (144), Inspector Training Services.
- ITS Hardwood Flooring Inspector (144), Inspector Training Services.
- ITS Laminate Flooring Inspector (144), Inspector Training Services.
- ITS LVT/LVP & Residential Resilient Flooring Inspector (144), Inspector Training Services.
- ITS Advanced Resilient/LVT Flooring Inspector (144), Inspector Training Services.
- ITS Carpet Inspector (144), Inspector Training Services.
- ITS Commercial Carpet Inspector (144), Inspector Training Services.
- ITS Moisture Testing Technician (144), Inspector Training Services.
- NOFMA Hardwood Inspection School 2008, National Wood Manufacturer's Association.
- IAWFP Certified Wood Flooring Inspector, International Association of Wood Flooring Professionals.
- NALFA Certified Laminate Flooring Inspector, North American Laminate Flooring Association.
- Stone Forensics Certified Stone & Tile Inspector, Fred Heuston, Ph.D. of Stone Forensics.
- Ceramic Tile Inspector (ICR), Ceramic Tile Education Foundation (Div. of the Tile Council of America – TCA).
- FCITS Certified Master Inspector (1274), Floor Covering Institute of Technical Services.
- FCITS Certified Hard Surface Inspector (1274), Floor Covering Institute of Technical Services.
- FCITS Certified Advanced Commercial Carpet Inspector (1274), Floor Covering Institute of Technical Services.
- FCITS Certified Carpet Inspector (1294), Floor Covering Institute of Technical Services.
- FCITS Certified Woven Carpet Inspector (1294), Floor Covering Institute of Technical Services.
- FCITS Certified Bamboo & Cork Flooring Inspector (1294), Floor Covering Institute of Technical Services.

FloorWorks
Inspection Services

CERTIFICATIONS & ADVANCED TRAINING (cont.)

- WoolSafe Certified Carpet Inspector, WoolSafe Academy.
- Certified Master Floor Covering Installer (00944), International Certified Floorcovering Installers Association.
- Installation Inspector Technically Certified (IT057), International Certified Floorcovering Installers Association.
- IICRC Certified Senior Carpet Inspector (28687), Institute of Inspection, Cleaning, and Restoration.
- IICRC Certified Wood/Laminate Inspector (28687), Institute of Inspection, Cleaning, and Restoration.
- IICRC Certified Subfloor/Substrate Inspector (28687), Institute of Inspection, Cleaning, and Restoration.
- IICRC Certified Carpet Cleaning Technician (28687), Institute of Inspection, Cleaning, and Restoration.
- IICRC Certified Carpet Color Repair Technician (28687), Institute of Inspection, Cleaning, and Restoration.
- IICRC Certified Floor Care Technician (28687), Institute of Inspection, Cleaning, and Restoration.
- IICRC Certified Health & Safety Technician (28687), Institute of Inspection, Cleaning, and Restoration.
- ICRI Certified Tier 2 Concrete Substrate Moisture Testing Technician (expired), International Concrete Repair Institute.
- Manufacturer Certified/Trained Laminate & Wood Inspector (Pergo, Award, Tarkett, Alloc, Witex, Classen, Mohawk, Shaw, Columbia, Universal, Anderson, Kronotex, Poliface, Mirage, Galleria, BHK, Armstrong, Bruce).
- Manufacturer Certified/Trained Solid Surface & HPL Countertop Inspector (Formica, Etura, Avanza).
- Manufacturer Certified/Trained Underlayment Inspector (Moreland – Ultraply).
- Ardex Trained Installer, Pittsburgh, PA.